

# Committed to Setting the Highest Standards

We have found that expertly managed properties lead to more satisfied residents, lower turnover and stronger communities. We have an experienced team of property management professionals in place to ensure that our properties are managed and maintained to the highest possible standards which are guided by the Blackstone Housing Principles.

## Blackstone Housing Principles

### Open and Transparent Communication

- We value resident engagement, and proactively seek resident feedback

### Best-In-Class Management

- We expect professionalism and excellence from our property managers

### Meaningful Capital Investment

- We invest significant capital to improve and maintain our properties. We want our residents to stay for a long time

### Respect for Our Residents

- We expect our property management teams to treat residents fairly, consistently and respectfully

### Community and Sustainability

- We support local economies and make our communities better places to live. We employ 6,900+ people through our residential portfolio companies and thousands more through jobs created for third-party property managers and local contractors or vendors. We strive to enhance sustainability and energy/resource efficiency at our properties