

Complaints Handling Policy – Summary

In accordance with the CSSF Regulation No. 16-07 relating to out-of-court complaint resolution, Blackstone Europe Fund Management S.à.r.l. (**BEFM**) has established and implemented effective and appropriate procedures for the reasonable and prompt handling of complaints received from its customers, including the alternative investment funds it manages and their investors.

Should you have any issue with our services, or should you wish more information on how complaints are handled by BEFM, please do not hesitate to contact our Complaints Handling Officer, in English or French, through the addresses below at your convenience, with the reference “Complaint”:

Blackstone Europe Fund Management S.à.r.l.
Attn: Complaints Officer
2-4 rue Eugene Ruppert
L-2453 Luxembourg

Email: BEFMcompliance@blackstone.com

Please make sure that the following information is provided to ensure a prompt handling of your complaint:

- ✓ Your identity and contact details;
- ✓ Reason(s) of the complaint;
- ✓ Where relevant, copies of any documentation supporting your complaint.

You will receive an acknowledgement of receipt in writing within ten (10) Luxembourg business days upon receipt, unless the answer itself is provided to you within this period.

Should your complaint request further investigation, a response will be sent to you within one (1) month of the receipt. In case we would not be in capacity to answer you within this delay we will provide you details with regards to when the response will be provided.

Finally, should the answer provided not be satisfying to you, please note that an out-of-court complaint resolution procedure exists with the *Commission de Surveillance du Secteur Financier* (www.cssf.lu).