

**Blackstone**

**Blackstone  
Europe LLP  
Client Complaints Policy  
Summary**

**JANUARY 2026**

## **Client Complaints Policy Summary**

Blackstone Europe LLP (“**BELL**”) has adopted a complaints management policy to deal with Complaints brought by Clients (the “**Policy**”).

As part of the Policy, BELL has appointed the EMEA Head of Compliance and Regulatory Affairs as the Complaints Officer. The Complaints Officer or their delegate is responsible for the investigation and management of in-scope Complaints.

All complaint information will be handled in a sensitive manner and in accordance with any relevant data protection and regulatory requirements.

Any regulatory client or potential regulatory client of BELL can make a complaint at:

- **Addressed to:** EMEA Head of Compliance and Regulatory Affairs
- **Contact Address:** Blackstone Europe LLP, 40 Berkeley Square, London, W1J 5AL
- **Contact Email:** [londoncorecompliance@blackstone.com](mailto:londoncorecompliance@blackstone.com)
- **Contact Phone:** +44 20 7451 4000